

**DCT's Travel Training program can teach you how to:**

- ⇒ Ride DCT's Fixed Route service
- ⇒ Transfer from one Fixed Route to another
- ⇒ Ride DCT's Demand Response service

Using public transit allows individuals to maintain their independence, allows family members to maintain their jobs & provides opportunities for socialization. People rely on the Delaware County Transit every single day for things such as...

**Medical appointments**

**Shopping**

**Visiting friends & family and getting to their jobs!**

**Contact Us  
Monday–Friday  
9:00 am—4:00 pm**

**Phone:**

**740-513-2207**

**Fax:**

**740-362-7603**

**119 Henderson Ct.  
Delaware, Ohio  
43015**

**E-mail:**

**triprequest@delcotransit.com**

**Website:**

**www.delcotransit.com**

 Find us at: Delaware County Transit

 Follow us at: Delaware County Transit@ridedatabus2

*We are a proud service provider for SourcePoint*



**Travel Training**



**“Riding the bus helps me get around, so I can stay active. I’m 95!” *Bob***

*Don't allow your uncertainties and fears hold you back from using public transit . Let us train you to be an in-the-know rider!*



**(740) 513-2207**

*Updated: February 7th, 2020*

## **Program Overview**

One of the biggest challenges new riders face is the uncertainty of the process. Some people are unsure about the scheduling process or getting on and off of the bus, where others are afraid that they will miss their bus or end up on the wrong bus!

Travel Training is a one-on-one training between the rider and a travel trainer or a group of potential riders and 1-2 trainers. The training will flow based on the individual needs of the rider(s). Travel training can last as minimally as an hour or up to a month. If the rider requires more training beyond a month, it may be suggested that the rider obtain a PCA or companion rider to assist them in their travels.

## **Travel Training may include:**

**Review of DCT's Ride Guide**

**Review of fixed route schedules**

**Scheduling rides**

**Meet staff members**

**Riding the bus**

**Boarding and exiting the bus**

**Complaint procedures**

**Other transportation options**

## **Questions & Answers:**

**1. How do I apply for the travel training program?**

Simply call our Mobility Manager and ask to be registered. Mobility Management can be reached at 740-513-2207 M-F 9:00-4:00

**2. How long will my training take?**

Each individual is different. At the first meeting, a plan will be established with goals and a timeline, if needed.

**3. Does the program cost anything?**

No. The program is free

**4. Am I allowed to bring my service animal with me?**

Of course! If you have a disability and require the assistance of a service animal, you are welcome to bring them.

**5. What happens if I am unable to keep my appointments?**

Our travel trainers are here to work with you. We encourage you to keep your appointments, but we also understand that "life happens" and we will work with you to reschedule your time.