

## **ADA Policies**

### **Americans with Disabilities Act**

The Americans with Disabilities Act (ADA) of 1990 is a comprehensive civil rights law guaranteeing equal opportunity for people with disabilities in employment; public transportation; and public accommodations. Under the ADA, all programs, activities, and services provided by state and local government, including public transportation, are prohibited from discriminating on the basis of disability; regardless of whether the entities receive federal financial assistance.

#### **Wheelchairs and Mobility Devices**

DCT will transport and accommodate wheelchairs that do not exceed the lift capacities. Currently the platform on the DCT vehicle measures 48" long and 34" wide. The device, when occupied by the user, should be no more than a maximum weight of 800 pounds or what the maximum weight capacity stated on the lift from the manufacture.

#### **Lift/Deployment at any stop**

DCT bus operators are required to deploy the lift at any stop to accompany those that need it. This includes persons in wheelchairs, scooters, walkers, rollator walkers, or any type of mobility device. This also includes all ambulatory riders.

#### **Inoperable Lift or Lift failures while the vehicle is in service**

DCT bus operators are required to report failures immediately. Whenever a lift is inoperable or is not working properly, the bus operator is to report it immediately. Once it is reported, the vehicle is taken out of service and another vehicle is dispatched out within 30 minutes.

#### **Service to persons using respirators, concentrators or portable oxygen**

DCT allows passengers using oxygen, respirators, or other life support equipment as long as it does not violate transportation related hazardous materials laws.

#### **Time allowed for persons with disabilities to board/disembark a vehicle**

DCT does not have a time restriction on how long it takes for a passenger to board or disembark a vehicle. However, DCT operators will ensure adequate time for individuals to board and disembark a vehicle

#### **Fixed Route stop announcement**

DCT bus operators are required to make stop announcements on fixed route bus service. This includes transfer points, major intersections, intervals along the route to make passengers aware, and any stop along the route. DCT operators must provide an effective means by which an individual with a visual impairment or other disability waiting at a stop can identify the route on which he or she wants to travel.